



City of Yakima

News Release

Subject: Online Utility Payment Transition

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Changes Planned for Online City Utility Payments

City of Yakima Utility Services will transition from its current online payment provider, Invoice Cloud, to Paymentus. The transition is expected to take place during the month of February.

Online utility and miscellaneous accounts receivables may experience temporary interruptions or delays during the transition. Those paying city utilities or miscellaneous accounts receivables online will be required to create a new online account registration with Paymentus.

Examples of miscellaneous accounts receivables include airport, cemetery, Downtown Yakima Business Improvement District (DYBID), transit vouchers and fire inspections.

The bill payment kiosk outside City Hall will be temporarily unavailable due to the transition.

Additional information is available at [Utility Services \(yakimawa.gov\)](http://yakimawa.gov)

“We appreciate the community’s patience and understanding during this transition,” said Utility Services Manager Anabel Chavez.

Other City of Yakima utility payment options include:

- In person at Yakima City Hall, 129 N. 2nd St., Monday through Friday, 8:30 am to 4:30 pm
- Mail payments to City of Yakima Utility Billing, P.O. Box 22720, Yakima, WA 98907-2720
- Drop box inside City Hall. (No cash payments).
- Drop box at the Harman Center, 101 N. 65th Ave. (No cash payments).

Contact Utility Services Manager Anabel Chavez at 509-575-6080 for more information about the online payment transition.