



City of Yakima

# **News Release**

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**Subject: Codes/Planning Customer Service Center Temporary Closure**

**Contact: Code Administration Manager Joe Caruso – 575-6257**

**Communications & Public Affairs Director Randy Beehler – 901-1142**

**Release Date: Wednesday, July 13<sup>th</sup>, 2016**

## **Codes/Planning Customer Service Center Closed on Friday**

The customer service center on the second floor of Yakima City Hall which provides codes, planning, and permit services to the public will be closed all day on Friday, July 15<sup>th</sup> while renovation work is being done.

As part of the renovations being made to the center, the Codes/Planning customer service counter will be relocated. In order to disrupt service to the public as little as possible while the customer service counter is moved, the center will be closed during business hours on July 15<sup>th</sup>.

The City's Engineering Division customer service counter, which is located across the hallway from the Codes/Planning counter, will remain open on Friday, July 15<sup>th</sup>.

Even though the Codes/Planning Customer Service Center at City Hall will be closed for the day on July 15<sup>th</sup>, building inspection requests will still be able to be submitted through the City online permit center by clicking on the following link - <https://ci-yakima-wa.smartgovcommunity.com/Public/Home>.

We know that the temporary closure of the center on Friday, July 15<sup>th</sup> may result in some inconvenience for our customers, said Code Administration Manager Joe Caruso. We ask them to be patient while the customer service counter is relocated. Once the renovations of the center are completed, we are confident that customers will appreciate the improved service that we will be able to provide, said Caruso.