



City of Yakima

News Release

Subject: Report street light outages, potholes, graffiti through Yak Back
Contact: Communications & Public Affairs Director Randy Beehler – 901-1142
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Report street light outages, potholes, graffiti through Yak Back

Street light outages are just one of many issues City of Yakima residents and businesses can report through the Yak Back application at <https://www.yakimawa.gov/yak-back/> or on the front page of the City's website, <https://www.yakimawa.gov/>

"It has been a tremendous tool for the community to help identify and report issues," said City Manager Cliff Moore. "It also provides an opportunity for the appropriate City department to address concerns in a timely manner and look for a solution."

Other examples of issues that can be reported to the City via Yak Back include potholes, trash, abandoned properties and graffiti.

Since its inception in 2012, the Yak Back app has seen dramatic growth. There were nearly 1,500 reports in both 2017 and 2018.

The application is mobile friendly. Reports can be saved in a custom, personal report profile or they can also be submitted anonymously. The Yak Back app also has a GPS locator feature that when clicked can help people pinpoint issues for City staff.

In addition, the public can call in Yak Back requests to 575-3535 and have Yak Back reports processed.

The City reminds the community that if there is an emergency situation they should dial 9-1-1 and get help on the way as quickly as possible.

Also, a full list of City Services and Departments with contact information is available on the City of Yakima website at www.yakimawa.gov/contact