Office of Neighborhood Development Services Year End Report 2019



Improving Yakima One Home at a Time!

2019 Totals Senior Emergency Home Repair Program

- Residences Served = 74
- Average Spent Per Household = \$4929.10
- Average Income Per Household = \$1911.03
- Total Spent = Approximately \$364,753.25

Senior Regular Home Repair Program (Suspended)

- Residences Served = 0
- Average Spent Per Household = 0
- Average Income Per Household = 0
- Total Spent = 0

Exterior Paint Program (Suspended)

- Residences Served = 0
- Average Spent Per Household = \$0
- Total Spent = \$0

Graffiti Program

- Volunteer Hours = 2,013
- Graffiti Hours = 1,716
- Total Volunteer Hours = 3,729
- Gallons of Paint = 800
- Locations Painted = 18,427

Yak Back Complaints

- Number of Complaints = 3347
- Graffiti Complaints = 1374
- Graffiti locations covered W/O Complaint = 17,053

Senior Home Repair Program Statistics

Ethnic Breakdown

- African $\overline{\text{American}} = 0$
 - Caucasian = 86
 - Hispanic = 50
 - Russian = 0
- Native American = 0
 - Asian = 1

Repair Completed in 2019

- Roofs = 14
- Electrical = 4
- Windows = 0
 - Doors = 0
- Plumbing = 14
- Water Heaters = 3
 - Heat = 18
 - A/C Units = 14
- Sewers Connections = 1
 - Bathrooms = 6
 - Ramps = 8

Community Development Services Supported

ONDS Currently has 56 Loans Active

- Home Loans
- Single Family Rehabilitation

Southeast Community Center Programs

- Senior Lunch Program
 - Foot Care Clinic
 - Family Night
- Summer Park Program
- Santa's Village & Annual Dinner
- Beyond Barriers Tutoring Center
 - COPES Mentoring
 - Powerful Family Training



This Is Our Team!

Top Center: Archie Matthews, Manager Top Right: Travis O'Neal, Remodel Tech Top Left: Orville Otto, Senior Program Supervisor Bottom Center: Ramon Orozco, Rehab Assistant Bottom Right: Angelica Saldivar, Grant Financial Specialist Bottom Left: Maria Lopez, Home Loan Specialist

These Are Our Partners!









PEOPLE FOR PEOPLE

Providing community services for Central Washington since 1965





Yakima Police Department & Refuse Department



Juvenile Justice



In 2019 we replaced 14 roofs. Emergency Program.





In 2019 we had 4 electrical repairs. Emergency Program.





In 2019 we remodeled 6 bathrooms to make them safer for home owners.

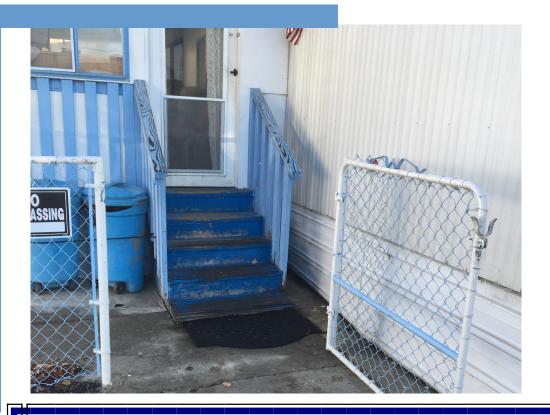
Emergency Program.





In 2019 we had 14 plumbing issues. Anything from replacing water supply line to re-pipes. Emergency Program.





In 2019 we installed 8 ramps. Emergency Program.





In 2019 we painted 0 homes. The Exterior Paint Program was Suspended.





In 2019 we completed 1 side sewer connections. Emergency Program.





In 2019 we replaced 3 water heater. Emergency Program.







In 2019 we replaced 14 A/C units. Emergency Program.



The Following Pages Are Examples of Volunteer Clean-ups and Graffiti.

















The Following Pages
Are "Thank You"
Letters We Received
From Homeowners
Helped In 2019.