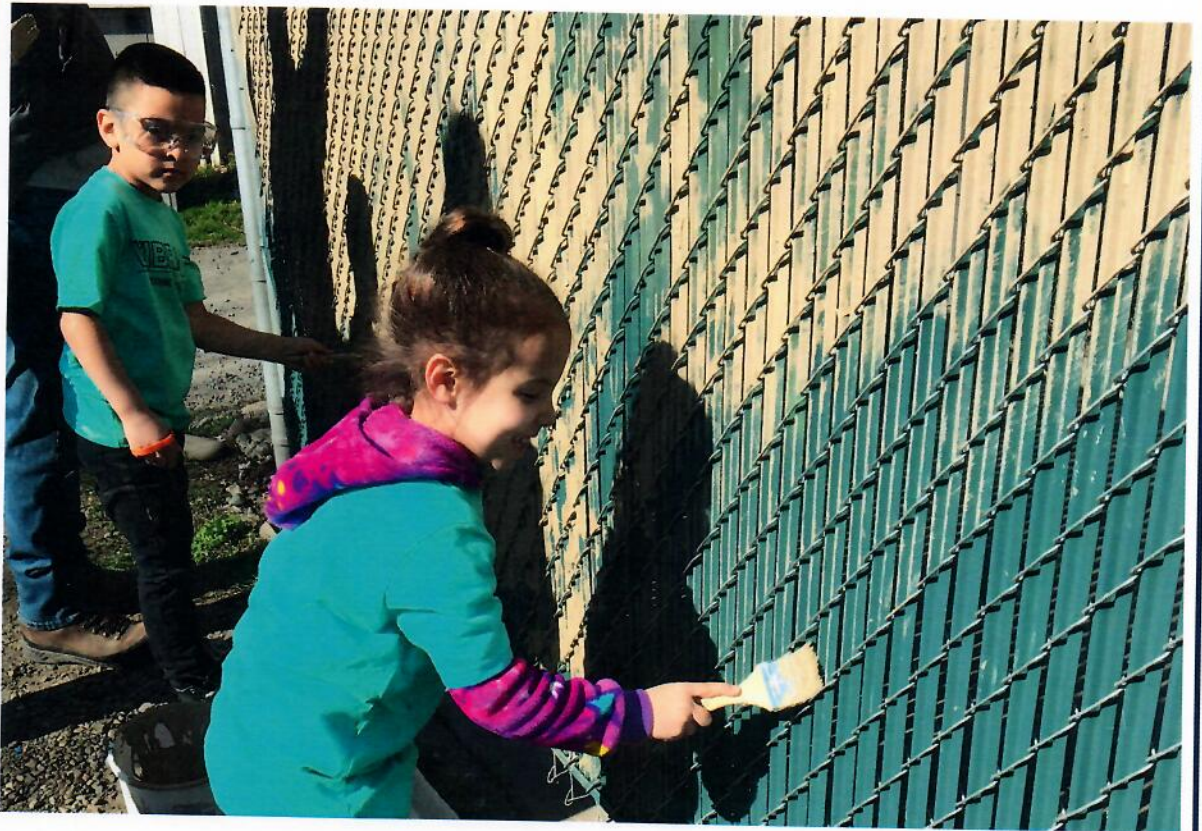


Office of Neighborhood Development Services Year End Report 2018



*Improving Yakima One
Home at a Time!*

2018 Totals

Senior Emergency Home Repair Program

- Residences Served = 82
- Average Spent Per Household = \$3901.85
- Average Income Per Household = \$1,675.26
- Total Spent = Approximately \$319,951.33

Senior Regular Home Repair Program (Suspended)

- Residences Served = 0
- Average Spent Per Household = 0
- Average Income Per Household = 0
- Total Spent = 0

Exterior Paint Program

- Residences Served = 10
- Average Spent Per Household = \$3,869.71
- Total Spent = \$38,697.06

Graffiti Program

- Volunteer Hours = 2,741
- Graffiti Hours = 2,811
- Total Volunteer Hours = 5,552
- Gallons of Paint = 607
- Locations Painted = 8,681
-

Yak Back Complaints

- Number of Complaints = 1510
- Graffiti Complaints = 771
- Graffiti locations covered W/O Complaint = 7,910

Senior Home Repair Program Statistics

Ethnic Breakdown

- African American = 12
 - Caucasian = 83
 - Hispanic = 31
 - Russian = 0
- Native American = 0

Repair Completed in 2018

- Roofs = 14
- Electrical = 3
- Windows = 0
 - Doors = 0
- Plumbing = 21
- Water Heaters = 3
 - Heat = 20
 - A/C Units = 18
- Sewers Connections = 1
 - Bathrooms = 2
 - Ramps = 8

Community Development Services Supported

ONDS Currently has 73 Loans Active

- Home Loans
- Single Family Rehabilitation

Southeast Community Center Programs

- Senior Lunch Program
 - Foot Care Clinic
 - Family Night
- Summer Park Program
- Santa's Village & Annual Dinner
- Beyond Barriers Tutoring Center
 - COPES Mentoring
- Powerful Family Training



This Is Our Team !

Top Center: Archie Matthews, Manager
Top Right: Travis O'Neal, Remodel Tech
Top Left: Orville Otto, Senior Program Supervisor
Bottom Center: Ramon Orozco, Rehab Assistant
Bottom Right: Angelica Saldivar, Grant Financial Specialist
Bottom Left: Maria Lopez, Home Loan Specialist

These Are Our Partners!



Yakima Police Department & Refuse Department



Juvenile Justice



In 2018 we replaced 14 roofs. Emergency Program.





In 2018 we had 3 electrical repairs. Emergency Program.





In 2018 we remodeled
2 bathrooms to make
them safer for home
owners.
Emergency Program.





In 2018 we had 21 plumbing issues. Anything from replacing water supply line to re-pipes. Emergency Program.





In 2018 we installed 8 ramps. Emergency Program.





In 2018 we painted 10 homes. The Exterior Paint Program.





- In 2018 we completed 1 side sewer connections.
- Emergency Program.
-





In 2018 we replaced 3
water heater. Emergency
Program.






In 2018 we replaced or repaired 20 furnaces. Emergency Program.



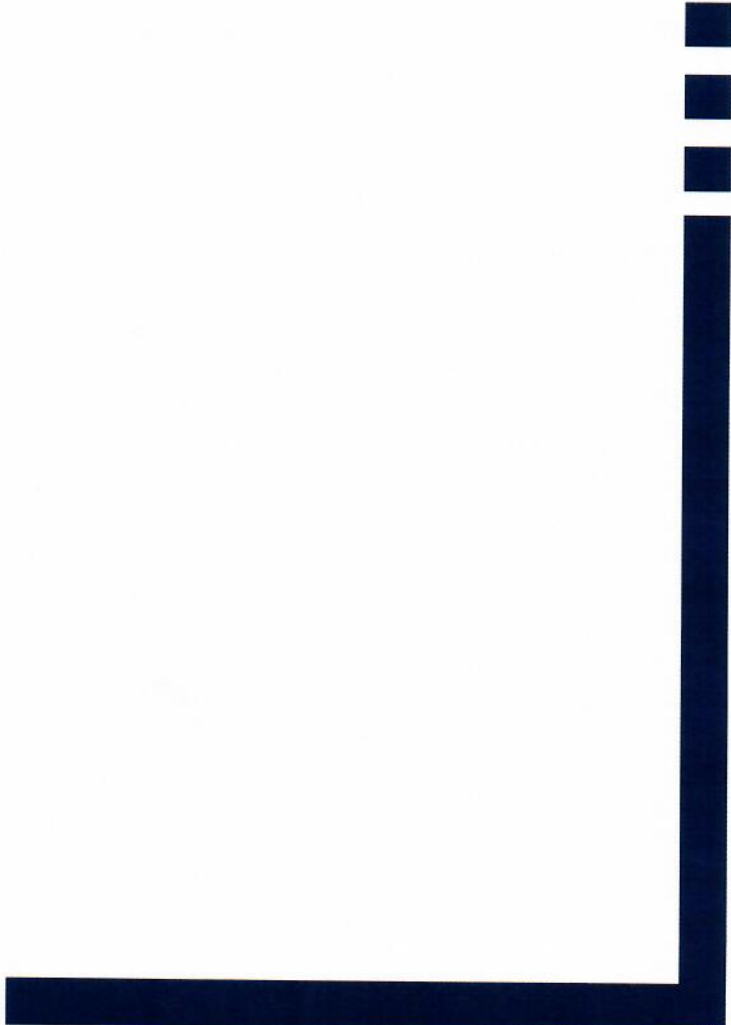



In 2018 we replaced 18 A/C units. Emergency Program.





The Following Pages
Are Examples of
Volunteer Clean-ups
and Graffiti.





Picture from March 10th Neighborhood cleanup .





Picture from March 10th Neighborhood cleanup .





Picture from March 10th Neighborhood cleanup .





Picture from March 10th Neighborhood cleanup .





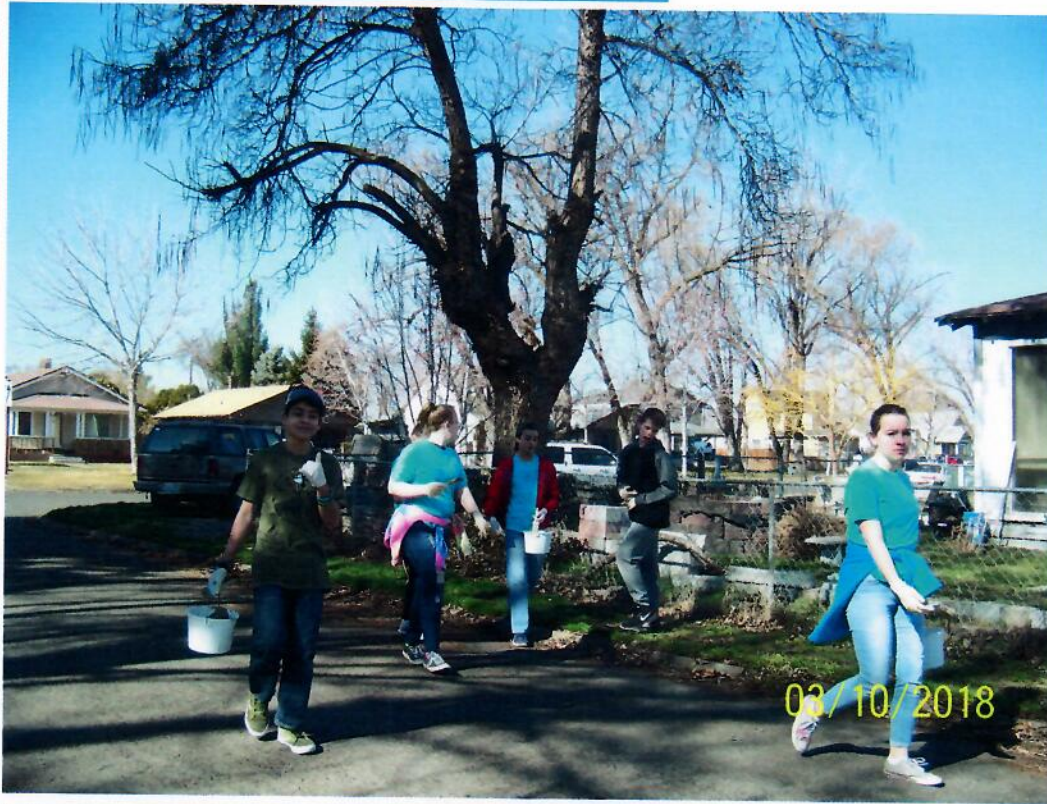
Picture from March 10th Neighborhood cleanup .





Picture from March 10th Neighborhood cleanup .





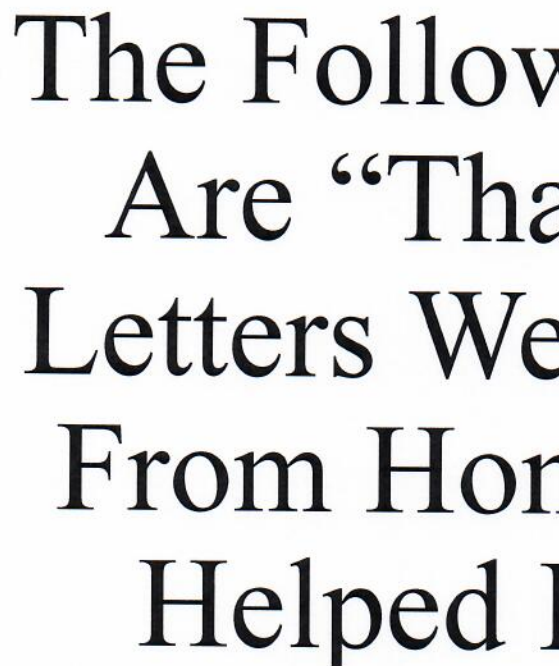
Picture from March 10th Neighborhood cleanup .



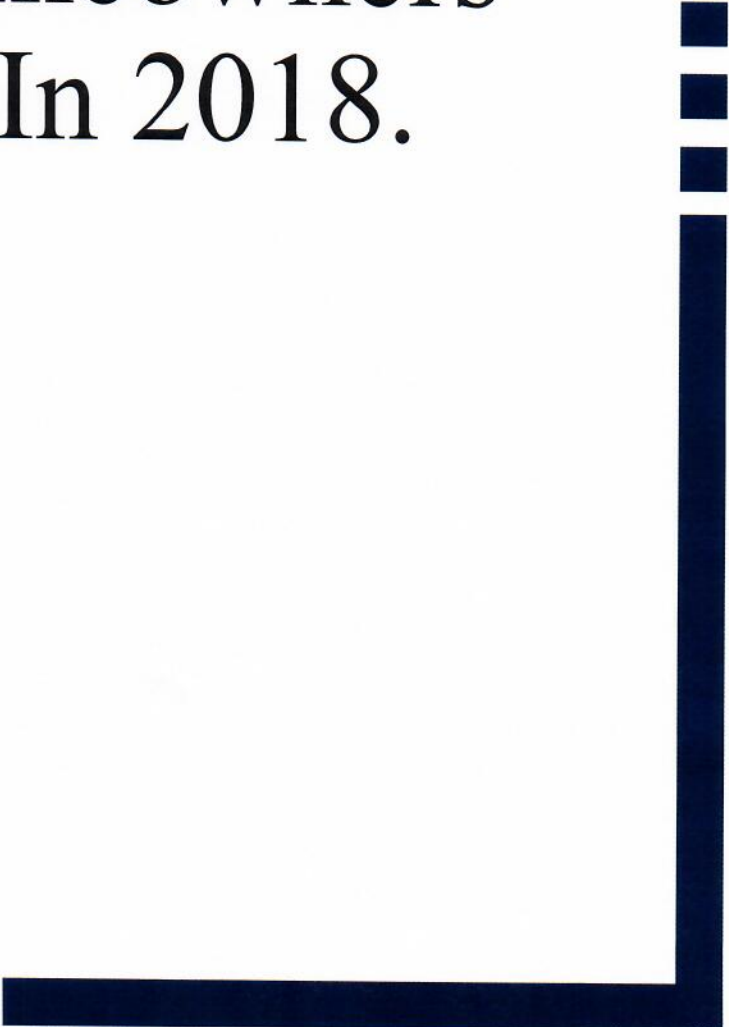


Picture from March 10th Neighborhood cleanup .





The Following Pages
Are “Thank You”
Letters We Received
From Homeowners
Helped In 2018.





RECEIVED

OCT 15 2018

Office of Neighborhood
Development Service

THANK YOU SO MUCH

October 12, 2018

SUBJECT: North Central Area Clean-Up Project, October 6, 2018

TO: Mr. Ron Anderson, Yakima County Commission; Mr. Scott Shafer, City of Yakima Public Works Director; Mr. Cliff Moore, Yakima City Manager; Mr. James Parks, North Central Yakima Community Representative; Mr. Steve Mitchell, Executive Director, OIC of Washington; Ms. Loretta Zammarchi, City of Yakima Solid Waste Manager; Mr. Randy Layman, City of Yakima Solid Waste Supervisor; Mr. Don Hinman, Mid Valley Insurance Company; Pastor Gary Modine, Stone Church; Stacy, Angie & Sophie, Fusion Dance Team; Mr. Gerry Galindo A.C. Davis CCAN Club & Merritt Resources; Mr. Ryan McDonald, Principal A.C. Davis High School, Yakima Waste Systems; Poor Boys Wrecking Company; Mr. Fidal Pedreza, Columbia Reach Warehouse; Shields Bag & Printing; Mr. Steve Brownlow, Garfield Elementary School; Mr. Andre Green, Mr. Matt Bustos, Mr. Owen Roberts & Mr. Doug, Community Truck Drivers; Mr. Mike Bastinelli, Mrs. Laura Curiel & Ms. Adrienne Garner, Safe Yakima Valley board of Directors; Ms. Patricia Richey, Yakima YWCA; Mr. Damone Harris, Yakima Branch NAACP; and the City of Yakima ONDCP Department.

ON BEHALF OF KELLEY OLWELL, PRESIDENT OF CITIZENS FOR SAFE YAKIMA VALLEY COMMUNITIES (SAFE YAKIMA VALLEY), WE WOULD LIKE TO SINCERELY THANK EACH OF YOU AND YOUR VOLUNTEERS AND FOR YOUR GENEROUS DONATIONS THAT CONTRIBUTED TO THE HUGE SUCCESS OF THE LARGE CLEAN-UP ACTIVITY WE ORGANIZED IN NORTH CENTRAL YAKIMA THIS PAST WEEKEND. THE BROAD DIVERSITY OF PARTICIPATION PERFECTLY DEMONSTRATES HOW A COMMUNITY AND ITS SUPPORTERS CAN COME TOGETHER TO CREATE SAFETY BY RALLYING AROUND A COMMON CAUSE. WE APPRECIATE YOUR CONTRIBUTIONS TO THIS SUCCESS. FOR YOUR INFORMATION HERE ARE A FEW OF THE STATS FROM THE CLEAN-UP.....

- 24 tons of waste collected;

10 NORTH 9TH STREET • YAKIMA, WA • 98901

PHONE: (509)248-2021 • EMAIL: CSCVISTA@YAKIMA.ORG

SAFE YAKIMA VALLEY IS A 501 (C)3 NON-PROFIT ORGANIZATION

October 12, 2018

- 5 tons of metal collected
- 2 tons of tires collected
- 75 loads of trash taken to the Yakima County Dump....30 from the OIC of Washington Dump site and 45 from the Garfield Elementary School Dump site.

The residents in the target area expressed their appreciation for the service we provided and they enthusiastically joined in to rid their neighborhoods of unsightly trash and other debris.

Sincerely,

Mike Bastinelli, Chair , Safe Yakima Valley Public Safety Team

John P. Van Guse
5411 Richey Road
Yakima, WA 98908

January 22, 2018

Mr. Archie M. Matthews, OND Manager
Neighborhood Development Services
112 S. 8th Street
Yakima, WA 98901

Re: Matthew Van Guse Home Repair
405 North 6th Avenue
Yakima, WA 98902



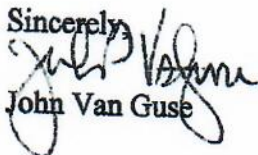
Dear Mr. Matthews:

My brother Matthew, my wife, and I would like to thank the City of Yakima's Senior/Disabled Emergency Home Repair Program for their assistance in the recent water main leak at Matthew's house.

Matthew miraculously survived a series of strokes in March of 2015. Following hospitalization and rehabilitation, he was able to return to his home where he lives fairly independently. He is on a fixed income and major home repairs are not feasible given the amount of his income, bills and care needs.

We all are very thankful for the speed in which the problem was discovered, the kindness that was shown to Matthew and for the availability of funds to assist in repairing his home with a minimal amount of disturbance to his day to day living. The people that worked with Matthew were wonderful.

We will be forever grateful that this program was available and for all of those involved. During a time when things are in such upheaval in all levels of government, it is heartwarming to know that programs like this exist.

Sincerely,

John Van Guse

1/27/18

Dear Mr Matthews

The Senior Emergency Home Repair Program, has been very helpful,
You might say, it saved my life, The repairs were done very well.
I hope it will be there for other Seniors/Disabled.

I appreciate the assistance very much, Thank You,

Sincerely,


Loretta Mason

RECEIVED

JAN 31 2018

Office of Neighborhood
Development Services

5/21/18

To whom it may concern:

Recently I was a recipient of help through the Senior Home Repair Program. Mr. Matthews and his staff were such a help. I had no idea that there was this program available until someone told me to check into it.

Everyone in that office treated me well and wanted to help.

All winter, my furnace didn't work very well and my light bill jumped up because of it. I didn't realize how bad it was until the new one was installed. Now I can be warm in winter and cool in summer, thanks to this program.

I am sure it has helped a lot of seniors like myself who didn't have the means to repair or replace systems.

I hope the program will continue for others.

Thank You,

Linda Rogers

2700 Fruitvale Blvd #44
Yakima, WA 98902

RECEIVED
CITY OF YAKIMA

MAY 23 2018

OFFICE OF CITY COUNCIL

June 19, 2018

Andrew Lopez
1515 Browne Ave
Yakima, WA 98902

Mr. Archie M. Matthews, OND Manager
Neighborhood Development Services
112 S.8th Street
Yakima, WA 98901

Dear Mr. Matthews,

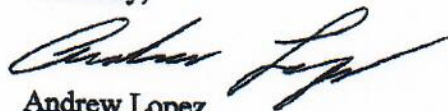
I would like to take the time to give an overdue thank you to you and your wonderful staff who were very professional and courteous through the whole process. The City of Yakima's Senior/Disabled Emergency Home Repair Program provided the necessary funds to install new roof to our home. We were elated and felt so blessed when we received the acceptance letter.

The grant enabled us to replace an old and deteriorated roof that leaked, and shingles flew off when the wind blew. For years we attempted to raise funds for this project but, other priorities/emergencies always came up and we were forced to use the funds. However, by this year (2018), the worn roof was in dire need of replacement. The new roof gives us peace of mind by not having to worry about leaks when bad weather sets in. Also, the renovation greatly improved the aesthetics of our home. The contractor did an outstanding job. Embarrassment was replaced with pride and hope.

In my opinion, this program worked exactly the way it was designed to function. The money went to someone in great need at a time of financial difficulties. There are many more people in Yakima that would immensely benefit from this program. My spouse and I strongly encourage continue to help its senior citizens.

Thank you so much for your help. We'll forever be grateful.

Sincerely,



Andrew Lopez
509-480-0111



MR. Matthews, 9/9/18

Thank You so much
for your assistance &
fast help on my roof.

This program
saved me from one
more winter of worry,
you were sent
from above.

Thank You
Gratefully your's.
Mary McCallum



Dear Mr. Archie M. Mattheer, OND Manager

I'm writing to thank you for the Remodelling of our bathroom. We didn't know that our Name had been put in for this.

It has been a great improvement for the care of my husband who suffered a massive stroke 2 1/2 almost 3 years ago he is unable to use the whole right side of his Body.

The work everyone did well help me care for my husband even more. The Remodelling was and is very pretty.

Thank you hopefully you can continue to help seniors.

God Bless and keep you



Gene M. Panatieri
1013 So. 9th Ave
Yakima, Wa.
98902

5/21/18

Dear Ms. Matthews and staff:

Thank you so much for all you did to help me in getting the new heat pump and furnace. It has been so much nicer to live in my home. It works so good, I didn't realize how bad the other furnace was and having air again makes me look forward to summer.

The treatment I received from beginning to end was very kind + professional. The gentlemen who did the installation were efficient and it is working very well.

This service to our community is so welcome for those of us who need it. I still can't believe I was a recipient, but I am so grateful to all of you.

Thank you

Linda Rogers
2700 Fruitvale Blvd #44
Yakima, WA 98902



OND Manager and Crew:

Thank you again this 2018 year for the work done on the roof of my mobile home.

I hope that the OND is able to continue the program so that other senior citizens may benefit from your services.

Thank You
Bernice Seward



Your kindness is
greatly appreciated.



Aug 20 2018

Thank you from the
Dyke Agency House.
The program is great (the
staff is helpful, some repairs
is a flower seat,
100% happy & your program
is great. Please send
us a good bye card
I'm prepared
Good Bless this
program. Love again
Thank you for express love
The program is a
great program.
Thank you
for the service.

Thank you for
everything. I wish out
this program, I could never
get my home repair done.

You're always ready to step up and help out.
Thank you for all you do.

For Janet Smith

RECEIVED
AUG 21 2018
Office of Neighborhood
Development Services

REC'D
CITY OF YAKIMA

SEP 14 2018

OFFICE OF CITY COUNCIL

To the City of Yakima Council Members,

I would like to thank the Council for approving me for the Senior Home Repair Program, it has really helped me a lot, with out the program I would have been in the hospital a lot this summer, and the smoke from all of the fires hasnt helped me either.

Thank you again for having this program.

Sincerely

Robert A. Austin

RECEIVED

SEP 19 2018

Office of Neighborhood
Development Services

Yakima Council Member's
9/9/18

This program is
a God sent for Seniors.

I would have went
thru another wet fall
& cold winter without
the help of this program.

Please keep up with

this program it is very
much needed for low
income people in the
Yakima area. Thank
you for your help
concerns for others.

Mary McCollam
915 N. 15th Ave. #37
Yakima, WA.
98902

SEP 19 2018

Office of Neighborhood
Development Services

City of Yakima Council Members
c/o City Manager's office
129 N. Second Street
Yakima, WA.
98901

10-19-18

Dear Mr. Matthews

Writing to let you know
How much I appreciate my
new roof, and what Yakima
Development Has made my
house safe now I was really
Sweated over my roof -
Couldn't get Ins. Cause it
was old & bad

Thank you so much
for your program
of helping Senior
Citizens.

God Bless
Patricia M. Pease
708 Solet Ave
Yakima Wa 98902

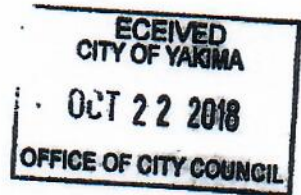
RECEIVED

OCT 22 2018

Office of Neighborhood
Development Services

Mr. & Mrs. Norman Wallewein
5702 Bitterroot Lane
Yakima WA 98908

City of Yakima Council Members
% City Manager's Office
129 N. Second Street
Yakima WA 98901



Dear Yakima City Council Members,

We are Joyce and Norman Wallewein, both in our 80's. In 2005 we purchased this one level, 3 bedroom, 1 1/2 bath home. Norman is partially paralyzed from a stroke, but is able to walk with a cane. At the time of purchase we were both very active, but more recently we have both developed arthritis. Joyce is recovering from a hip replacement. We realized that we needed to have a walk-in shower. The best solution was to enlarge the 1/2 bath to include a shower. We contacted Neighborhood Development Services. They said they were booked for a year. We decided to use most of our small savings account to hire it done. But it wasn't enough to complete the bathroom. In early August we received a call from Neighborhood Development Services to ask if we still need help. We were so thankful for the offer! Travis came and completed the bathroom. He did excellent work. He was very professional and courteous. (I think his last name is O'NEAL)

We feel safe using the walk-in shower that has grab bars in it, and a bench to sit on. Now we feel confident that we can live here safely.

So we say "Thank you very, very much!"

Sincerely,

Joyce + Norman Wallewein

10-19-18

City of Yakima Council members
Writing to let you know how
much I appreciate my new roof,
and what Yakima Development
has my home safe now.

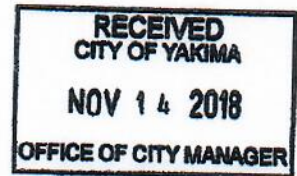
I couldn't get Home Ins
cause my roof wouldn't pass
it was really bad & old.

Thank you so much
for your program
of helping Senior
Citizens.

God Bless you all
Patricia Peave
708 So 1st Ave
Yakima, wa

98902





Nov. 8, 2018

Mr. Archie M. Matthews, OND Manager
Neighborhood Development Services
112 S. 8th Street
Yakima, Wa. 98901.

Re: City of Yakima Senior Emergency Home Repair Program
and Travis Oreal, Housing Rehab Assistant

Dear Mr. Matthews;

I am a recipient of the City of Yakima and Neighborhood Development Services Home Repair grant. I was so fortunate to receive this assistance and I wish to thank you and the city. I was so impressed with Travis Oreal. He was helpful, competent and respectful. Travis repaired the faucets on my washing machine. He was kind to me.

It is difficult transitioning into an 'elder' category. Admitting & seeking assistance is not an easy process if you were once more able and vital. So once again, this service is greatly appreciated.

Sincerely,

Sharon M. Garcia

Archie,

11/12/18

Thanks so much for attending
our board meeting on
Thursday. Thanks especially
for your words of praise
and encouragement.

True allies are a
rarity and I do not
take them for granted.

Ever so gratefully,

John

EIVL

NOV 16 2018

Office of Neighborhood
Development Services



was the night before Christmas, he lived all alone,
 in a one bedroom house made of plaster and stone.
 I had come down the chimney with presents to give,
 and to see just who in this house did live.
 I looked all about, a strange sight I did see,
 no dust, no presents, not even a tree.

No stockings by mantle, just boots filled with sand,
 and on the wall pictures of far distant lands.
 With medals and badges, awards of all kinds,
 a sobering thought came to my mind.
 For this house was different, so dark and so dreary,
 the home of a soldier, now I could see clearly.

The soldier lay sleeping, silent, alone,
 curled up on the floor in this one bedroom home.
 The face was so gentle, the room in such disorder,
 not how I pictured a United States soldier.
 Was this the hero of whom I'd just read?
 Curled up on a pocho, the floor for a bed?

I realized the families that I saw this night,
 owed their lives to these soldiers who were willing to fight.
 Soon round the world the children would play,
 and grownups would celebrate a bright Christmas day.
 They all enjoyed freedom each month of the year,
 because of the soldiers, like the one lying here.

I couldn't help wonder how many lay alone,
 on a cold Christmas eve in a land far from home.
 The very thought brought a tear to my eye,
 I whispered to my knees and started to cry.
 The soldier remembered and I heard a rough voice,
 "Some don't cry, this life is my choice;

I fight for freedom, I don't ask for more,
 my life is my God, my country, my corps."
 The soldier rolled over and soon drifted to sleep,
 I couldn't control it, I continued to weep.
 I kept watch for hours, so silent and still,
 and we both shivered from the cold evening's chill.

I didn't want to leave on that cold, dark, night,
 this guardian of honor so willing to fight.
 Then the soldier rolled over, with a voice soft and pure,
 whispered, "Carry on Santa, it's Christmas day all is secure."
 One look at my watch, and I knew he was right.
 "Merry Christmas my friend, and to all a good night."

By Lance Corporal James M. Schmidt

Cincofete behind
 alley 209 50 9th
 Ave

Thanks RD Mack
 for your
 quick action
 on gassete

Wishing you Joy and
 Peace this Christmas

Sincerely,
 Barbara
 Harris
 Dec 20 19

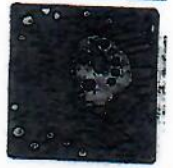
REC'D
 DEC 10 2018
 Office of Neighborhood
 Development Services

Thank you, Again from
the Bottom of My Heart
for the grant for the
Home repair Assistance
Program.

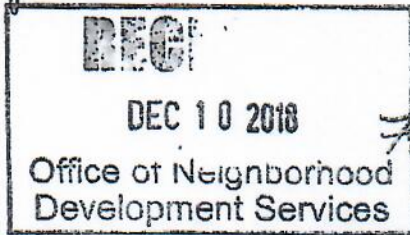
I have a Merry
Christmas, and A Blessed
2019.

Wishing you a holiday season
that's warm with happiness
and a new year filled with joy.

God Bless You,
Marjaret Smith



You were all so helpful and friendly -
you have no idea what it meant to me!



For all you do... 

THANK YOU.

Will never forget what life
savers you were when we needed
help. Enjoyed the cool air all summer
and are certainly enjoying the new
furnace + ramp.

Thank you again

Lynne Russell

Archie
&
crew,

7-2-18

Thank you so much
for fixing my pipe
under my house.
also for doing &
getting it done
so quickly, you
are all the best.

yours
Trudy
Nater



City of Yakima

Thank you again for continuing to allocate monies to the OND program. Their services are greatly appreciated for low income seniors who own their own homes.

Without their services I would have not been able to afford for the roof repair on limited income.



Thank You again
B. L. Seward

Archie M. Matthews, Manager

I would like to thank
you and your crew for
the repair on my roof.

They were polite, courteous,
and efficient.

Thank you so much for
a job well done.

Darlene Casper
55 W. Washington
Space # 53
Yakima, WA
98903

RECEIVED

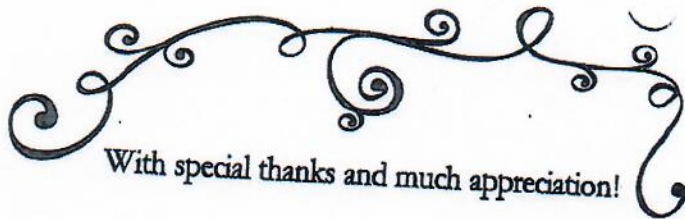
JUN 22 2018

Office of Neighborhood
Development Services

To Whom it Concern —

5-21-18

I want to say I'm so thankful for the Senior/Disabled Emergency home repair program in my time of need to stay in my home.



With special thanks and much appreciation!

RECEIVED
MAY 29 2018
Office of Neighborhood
Development Services

Janice Kerr

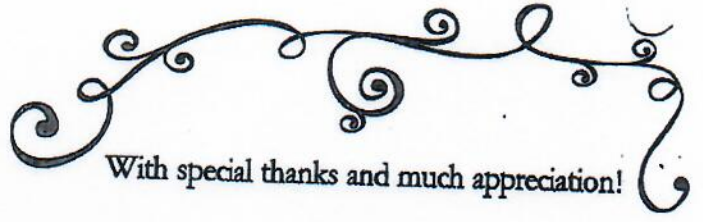
Thank - you so
Very Much!

Please let every-
one know who
is involved in
This program how
important it is to
US Seniors.



5-21-18

Archie Matthews & Staff
Thank you, Thank you,
for helping me in my
time of need. I'm so
thankful that you were
able to help me to stay
in my home.


With special thanks and much appreciation!

Janice Kerr

RECEIVED
MAY 23 2018
Office of Neighborhood
Development Services

4-10 10

Mr. Archie M. Mathews, OND Manager
Neighborhood Development Services
112 S. 8th Street
Yakima, wa 98901

RECEIVED

APR 11 2018

Office of Neighborhood
Development Services

Dear Mr. Mathews

I would like to take this opportunity to thank you and your staff for fixing my home. Your team put in a new gas furnace and a new kitchen cabinet, sink, and garbage disposal. I was without gas heat for several years. I was using space heaters, which aren't especially safe plus very expensive to run. It is so nice to have heat that is keeping the whole house warm. I can't thank you enough. Travis did an exceptional job on my kitchen. He is so conscientious and a great

Worker, Please tell Travis
That it is a Thrill to do
dishes in the wonderful
sink. (Even my granddaughter
is enjoying doing them, This is
a blessing in itself)! Thank-you
so much for installing my dishwasher,
it is working great.

I can't thank you all enough
for all the work that you did.
I hope the program continues
to help people like me who
can't afford to get things done.

Words can't express the
happiness that I feel because
of every thing that you have
done.

God Bless,

REC

APR 11 2018

Connie Fleming

Office of
Development



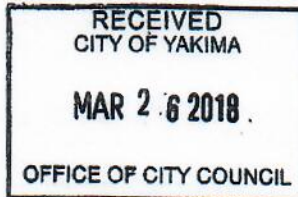
To whom this concerns,

I am a low income senior
I need help every now and
then trying to stay in my own
home. The folks at neighborhood
development saved my life
once again by fixing my
furnace. I had no heat in
the dead of winter they respond
ed so quickly I was truly
blessed. I thank them from

the bottom of my heart I
don't know how it would of
turned out without the help.

God Bless

Sincerely Katherine
John



RECEIVED

MAR 29 2018

Office of Neighborhood
Development Services

To whom it may concern:
Recently my wife Betty's went
completely blind. If it was not
for the quick service of the
Emergency Senior Repair Program
I don't know what I would do.
A ramp was put in my yard
so that I could get her out
the house. Thank you for supporting
Programs like this!
Dewitt Jones

RECEIVED

MAR 16 2018

Office of Neighborhood
Development Services

Dear Mr Matthews,

Recently my wife of 62 yrs went
completely blind. She is also
suffering with dementia.
Thanks to your program that
put a ramp in front of
my house, I am now able
to still take her out
from time to time

Thank you so much
Dewitt Jones

RECEIVED

MAR 28 2018

Office of Neighborhood
Development Services

archie This is just a
quick thank you note.
You and your program
kept me from freezing
this winter when you
rushed someone to fix
my poor little furnace
I would have been in
real trouble without your
help and also you
Thank you
Sincerely Katherine John



Dear Mr. Matthews,

2/16/19

The ramp you installed for me is wonderful - Makes it so much easier for me to go to & from my home.

I was released from rehab just days after the ramp was installed.

The Senior Home repair Program has made my life and that of many others possible.

Thank you
Jean J Burke

Hello!

To all of you working @
OND's under Drville.

We wanted to thank all
of you for the help and
the fast work in getting
us heat in our home.

We are so grateful for
being able to get help in our
time of need.

God Bless all of you
and we hope you enjoy
the cookies,

3/28/18

Sincerely Yours

Glenn & Susan Sampson

1620 S. 3rd Ave.

Yakima, WA 98900

PS

Please ^{let us} thank you to

Aravis and those that
patched our roof.
They did a good job.

I don't have
all the words
to let you know
how much you
have done for
our home.

All that you do
for our community
God bless you all.

Travis, Ray and
his kids and
wonderful young
people

I will never forget
your kindness.

The office staff
Orville just every-
one.

It's great to be
a resident of the
City of Yakima
Sincerely,
Glenn and
Susan Sanford

Archie, Orville + crew

RECEIVED

FEB 05 2018

Office of Neighborhood
Development Services

I will never forget
your kindness.

I am very
thankful you replaced
my tub. It was a
cold 14 days. I wish I
could fit this place up, but
it's hard living on \$9,000 a yr.
God Bless you,
V. Zuer

RECEIVED

JAN 26 2018

Office of Neighborhood
Development Services

To whom it may concern:

I am warm and cozy.

Yes indeed, your program is wonderful

Your gentlemen did a great job in a

timely manner, they were courteous,

informative and respectful to me, overall

a great team.

Once the gas line was in, your boys
were on it, to get it done.

I can't thank you enough for this Senior
home repair program

God Bless your heart and hope I can

move it forward to another "Senior"

Thank you

Rosalie Miller

RECEIVED

JAN 25 2018

Office of Neighborhood
Development Services

January 2018

My family & I are very thankful for what the Senior Home Repair Grant, has done to make my grandma's home a safe place to live. My grandma is on a fixed income so money is tight. After my grandpa passed away it became harder for her to afford & keep up on all the major repairs that needed immediate attention.

The home repair grants funds were used to, replace old & outdated furnace, with a new unit w/ central A/C. Put in a new electrical box & all new wiring threw-out the home. Installed a new bathroom vent, dryer vent, & put a heater vent in the bedroom. Replaced all the old piping in the home. Replaced the old kitchen cabinet & sink, that was collapsing from water damage with a new beautiful cabinet & sink.

We are very happy & at ease, knowing our home is no longer a safety hazard & is up to code. Thank you to Archie Matthews, Orville Otto, & all the wonderful hard-working contractors. Everyone was very helpful, friendly, & kept us informed as they worked.

I think this is an amazing program for Yakima County. It's a great program that should continue to receive funding each year. I would recommend this program to other senior home owners.

Thank You -
Ashley Doan

RECEIVED
CITY OF YAKIMA

MAR 26 2018

OFFICE OF CITY COUNCIL

City of Yakima Council Members,

I am writing you to let you know how helpful the City of Yakima's Senior/Disabled Emergency Home Repair program has been for me. They have helped me on a couple of occasions and always came through to help me. Orville Otto at Neighborhood Development Services has always been so nice and polite. He had people out right away to fix my issues. This program has been able to help so many seniors here locally and this is a program I hope sticks around.

Sincerely

Judy Kelley

3106 Redwood Way
Yakima, Wa. 98902
(509) 248-5324